

There are many resources available to answer questions and respond to concerns about encampments and the City of Toronto's COVID-19 response strategy.

**If members of the community have concerns about encampments, they should reach out to the appropriate organization:**

### **toronto.ca/COVID-19**

Information on the COVID-19 response within the city's emergency shelter system, outreach, housing support, sanitation and washroom services, and many other COVID-19 resources.

### **311**

3-1-1 | 416-338-0889 (TTY)

Report concerns about:

- Homeless individuals who need support
- Excessive noise - <https://www.toronto.ca/city-government/public-notices-bylaws/bylaw-enforcement/noise/>
- Encampments encroaching on sidewalks on roadways
- Excessive litter
- Hazardous Materials in Parks

### **Central Intake**

416-397-5637

- Telephone support to individuals seeking access to emergency shelter.

### **Police Non-Emergency**

416-808-2222 | 416-467-0493 (TTY)

- Report crimes where no person is in immediate danger (i.e. theft, vandalism, fraud).

### **Toronto Fire Services General Inquiries**

416-338-9050 | [fire@toronto.ca](mailto:fire@toronto.ca)

- Fire safety in encampments.

### **911**

9-1-1

- In an emergency, always call 911 (fires, crimes in progress, medical emergencies requiring an ambulance).

Please note, in almost all cases, the City of Toronto is aware of encampment locations and Streets to Homes outreach staff engage residents as quickly as possible. Unless there is an emergency or change in state of an encampment, it is not necessary to report an established encampment to the City and our partners.

### **Encampments**

For questions / concerns related to overall encampments, please contact Dan Breault:

[Dan.breault@toronto.ca](mailto:Dan.breault@toronto.ca)

437-238-3722

## Community Organizations Serving the Trinity Bellwoods Neighbourhood

Albion Neighbourhood Services

<https://www.albionneighbourhoodservices.ca/>

Parkdale Queen West Community Health Centre

<https://pqwchc.org/>

Fred Victor

<https://www.fredvictor.org/>

Homes First

<https://homesfirst.on.ca/>

Encampment Support Network

[https://linktr.ee/ESN\\_TO](https://linktr.ee/ESN_TO)

Parkdale Legal Community Services

<https://www.parkdalelegal.org/>